

Rittal – The System.

Faster – better – worldwide.

► Rittal Service - Australia & New Zealand Level - Basic



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SOFTWARE & SERVICES

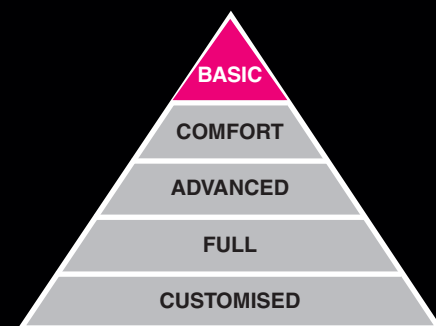
FRIEDHELM LOH GROUP

AUS: 1800 676 169 | rittal.com.au | rittaldatacentre.com.au
NZ: 0800 748 737 | rittal.co.nz | rittaldatacentre.co.nz



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Rittal – The System is the perfect synthesis of highest quality products, engineering tools and customer service in one complete system package. Rittal's service component completes our holistic solution.

Rittal safeguards the long-term productivity of your systems. An international presence alongside regional proximity, ultimate service quality and transparent costing ensures that whenever, wherever and however you need us, Rittal is at your service!

Faster

- Short distances and fast communication: Thanks to regional service centres and local partners
- Perfect interaction between service and engineering

Better

- Individual service solutions from a single partner
- High qualification standards of Rittal service technicians worldwide

Worldwide

- More than 250 service partners and over 1,000 service technicians

The Benefits to You:

- Preserve the value of your systems and equipment
- Reduced downtimes via fast and reliable service
- Long-term cost management
- Service from a single partner
- Expert knowledge of your equipment and systems

Basic Inclusions

Availability	Business Hours
Response Time	Next Working Day
Spare Parts Availability Spare parts management guaranteeing maximum availability *Standard **Customer-specific spare parts	Standard
Maintenance Preventive maintenance to safeguard the value of your equipment	Product Dependent
Extended warranty **Standard Rittal terms & conditions apply	Not Included
Commissioning	Not Included

*Standard spare parts are among those components which we use on a daily basis for our own series production.

**Customer-specific spare parts are components which are individually defined and held in stock for our customers on the basis of a corresponding service contract

To secure your service package contact - AUS: 1800 676 169 | NZ: 0800 748 737

Email: service@rittal.com.au

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