

# Rittal – The System.

Faster – better – worldwide.

## ► Rittal Service - Australia & New Zealand Level - **Comfort**



ENCLOSURES

POWER DISTRIBUTION

CLIMATE CONTROL

IT INFRASTRUCTURE

SOFTWARE & SERVICES

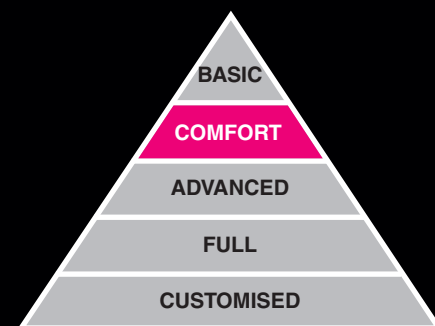
FRIEDHELM LOH GROUP

AUS: 1800 676 169 | [rittal.com.au](http://rittal.com.au) | [rittaldatacentre.com.au](http://rittaldatacentre.com.au)  
NZ: 0800 748 737 | [rittal.co.nz](http://rittal.co.nz) | [rittaldatacentre.co.nz](http://rittaldatacentre.co.nz)



# Rittal – The System.

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Rittal – The System is the perfect synthesis of highest quality products, engineering tools and customer service in one complete system package. Rittal's service component completes our holistic solution.

Rittal safeguards the long-term productivity of systems. An international presence alongside regional proximity, ultimate service quality and transparent costing ensures that whenever, wherever and however you need us, Rittal is at your service!

## Faster

- Short distances and fast communication: Thanks to regional service centres and local partners
- Perfect interaction between service and engineering

## Better

- Individual service solutions from a single partner
- High qualification standards of Rittal service technicians worldwide

## Worldwide

- More than 250 service partners and over 1,000 service technicians

### The Benefits to You:

- Preserve the value of your systems and equipment
- Reduced downtimes via fast and reliable service
- Long-term cost management
- Service from a single partner
- Expert knowledge of your equipment and systems

## Comfort Inclusions

<b>Availability</b>	<b>Business Hours</b>
<b>Response Time</b>	<b>Next Day</b>
<b>Spare Parts Availability</b> Spare parts management guaranteeing maximum availability *Standard **Customer-specific spare parts	<b>Standard</b>
<b>Maintenance</b> Preventive maintenance to safeguard the value of your equipment	<b>Product Dependent</b>
<b>Extended warranty</b> **Standard Rittal terms & conditions apply	<b>Optional</b>
<b>Commissioning</b>	<b>Not Included</b>

\*Standard spare parts are among those components which we use on a daily basis for our own series production.

\*\*Customer-specific spare parts are components which are individually defined and held in stock for our customers on the basis of a corresponding service contract

**To secure your service package contact - AUS: 1800 676 169 | NZ: 0800 748 737**

**Email: [service@rittal.com.au](mailto:service@rittal.com.au)**

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